

Q&A
connected

 **PowerNet**

How to get
an electrical
connection
with PowerNet



What you need to do to get connected:

If you are building a new house, commercial building, planning a dairy farm conversion, shifting or demolishing a building, or upgrading your existing power connection, you will need to make arrangements with PowerNet.

If you are moving into an existing property and want to get the power turned on, all arrangements will be made through your electricity retailer.

Getting connected:

Prior to providing a new power connection to any property we must be satisfied the connection can be made safely and without affecting the delivery of electricity to existing customers.

PowerNet must ensure sufficient capacity exists to accommodate the load of the new connection and the electrical configuration is suitable.

This process is relatively simple but it is important to plan ahead if you need your power on by a certain date.

Remember: Contact us early to begin the process and allow time to assess key matters.

Before you can be connected to our network we need:

An Installation Connection Application must be completed for all new connections or alterations to existing connections.

This form must indicate your electricity retailer required capacity and include a site plan (so we can be sure of where you want your connection) and your signature. This can be completed by your nominated electrician.

For large non-residential connections (i.e. greater than 100kVA) a capacity guarantee may also be required. It is also very important to let us know as soon as possible as long lead ordering of materials may be required.

If you have any queries contact our customer project team on 03 211 1899 during business hours.

Q: How do I get a connection underway?

A: *It is best to first discuss with your electrician how and what your connection will be. Then complete the details on the PowerNet Installation Connection Application form, sign it, and send it to PowerNet including a site plan showing where you want your new connection.*

Q: Will I be charged for a new power connection?

A: *All new connections have a connection fee to cover processing the application. There may also be charges if significant work is required on our electricity network to provide your power connection (e.g. a new piece of line along the road). You will be given a quote for any charges before any work begins. Your acceptance and a deposit is required for the application to proceed.*

Q: How much is the charge likely to be?

A: *The connection fee is a set amount. Contact our customer connections team for the present fee. The charge for line work for the connection is calculated case by case and is based on the estimated costs for the work on the network.*

Q: Do I have to pay all the network costs?

A: *No, PowerNet can contribute towards the new power connections up to a certain value, depending on the type of connection. Therefore the final charge is individually calculated for each new customer connection. In many cases the linework can be completed within the amount of the PowerNet contribution and there will be no charges for the linework.*

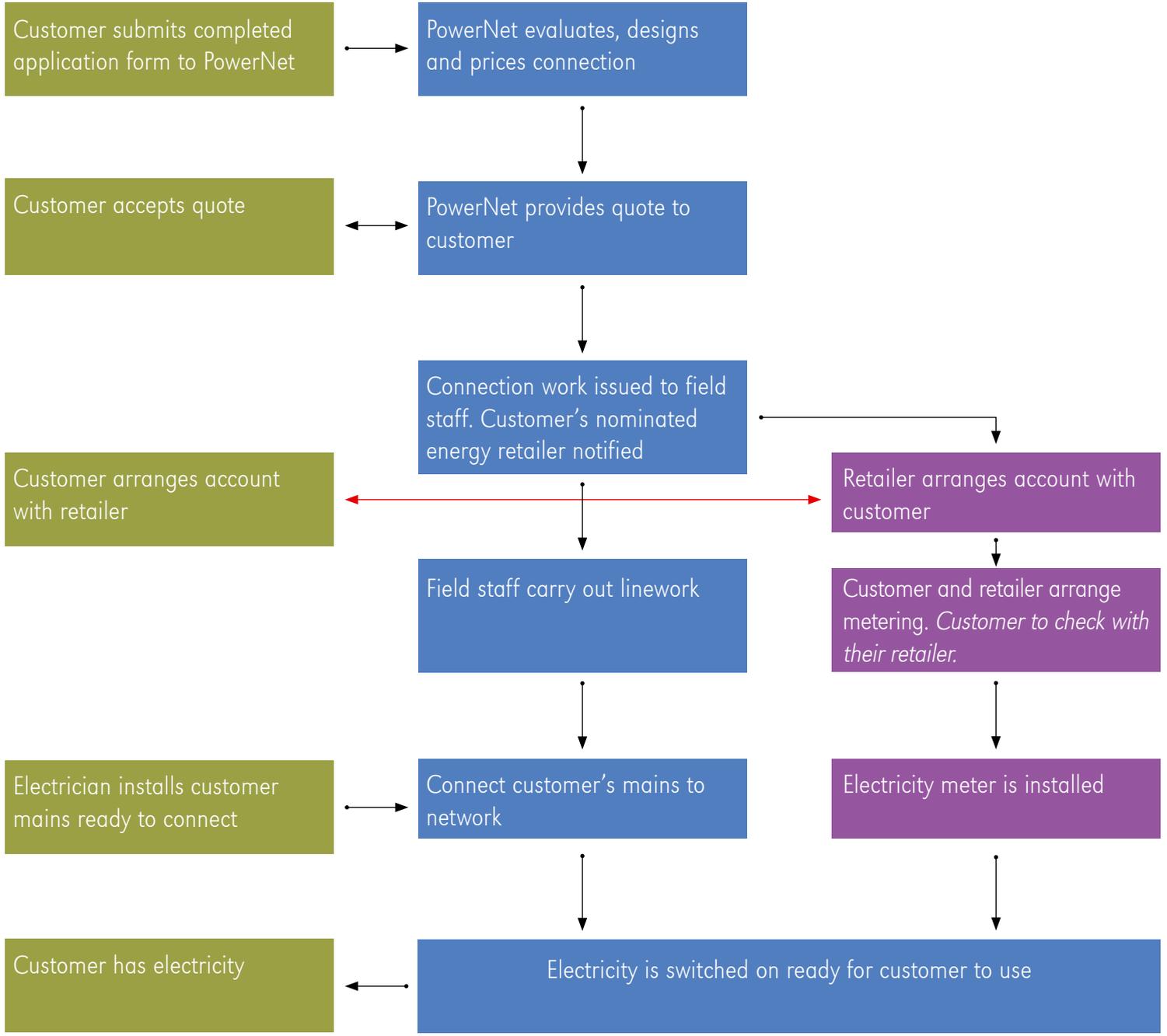
Q: When do I have to pay the charges?

A: *If there is only a connection fee, it is charged once the connection has been completed. If there are charges for linework, a deposit is required on acceptance of the quote, and the balance on completion.*

Customer or Electrician

PowerNet

Energy Retailer





For more information on your power supply, visit
www.powernet.co.nz



PowerNet Limited

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Customer Project Managers

Our Customer Project Managers can help you with new connections. Each has a specific area for the jobs they handle.

This is mainly for practical reasons relating to field visits, but can help them recognise further “new” enquiries for an existing connection already under action. It is a reasonably rare occurrence, but it does happen!

If you need to talk to the team about your connection, please ring and make an appointment.



Neville Kerslake
DDI 03 211 1861

Neville is responsible for connections in Western, Central and Northern Southland.



Ron Faulkner
DDI 03 211 1867

Ron is responsible for connections in Eastern Southland and West Otago.



Blair Bernard
DDI 03 211 1847 • Cell 027 681 7985

Blair is responsible for larger non-residential connections with a capacity greater than 100kVA, this also includes subdivisions and large commercial developments. Blair is also responsible for connections in the Invercargill and Bluff areas.



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