

Money off your power bill

The Power Company Limited Line Charge Discount 2020

Frequently Asked Questions

Who is The Power Company?

The Power Company Ltd (TPCL) is the local network company which services all of rural Southland, West Otago and a portion of outlying Invercargill City. The Power Company is owned by the Southland Electric Power Supply Consumer Trust. The Trustees fully support TPCL decision to credit discounts on the line charges.

What is The Power Company discount?

It is a discount on future line charge from TPCL based on the consumption on each ICP for the year.

What is an ICP?

Every property has a reference called an ICP number and it appears on your power bill. If your ICP number includes the letters 'TP' then you're on TPCL network.

Who is eligible for a discount?

The discount applies to all eligible customers customers as at midnight 31 August 2020. To be eligible all customers must satisfy the following criteria:

1. Supply must be connected.
2. Must be formally signed up.
3. Must be a supply of 8kVA or greater, i.e. no streetlights or 1kVA supplies.
4. Where multiple metering points exist under a single supply, the discount will be applied once to the master account based on its capacity.
5. Your ICP number must contain "TP" which means you are connected to TPCL electricity network.

How is the discount calculated?

Residential

Customers will receive 2 cents per kWh (including GST) on their annual power consumption supplied by the retailer.

General

Customers will receive a percentage of fixed charges and 1.13 cents per kWh (including GST).

Discounts vary according to how much power you use. As an example, an average household using 8000kWh a year receives \$160.

Annual Electricity Consumption (kWh)	Discount \$ (GST inclusive)
3,000	\$60
6,000	\$120
9,000	\$180
12,000	\$241
15,000	\$300

The discount reflects the amount of variable line charge paid.

The discount for **General customers** (non-residential) is a percentage of fixed charges and 1.13 cents per kWh (including GST).

Individual customers - individually assessed.

How will I know I get a discount?

The discount will appear on a separate line as a credit on your power bill with the following wording, "The Power Company Line Charge Discount". Customers will also receive a newsletter in the mail advising them of the discount.

I'm moving from my house before the 31 August 2020.

Will I get a discount?

Eligible customers whose name is on the power account as at the cut off date will receive the discount. Any apportionment in these or other circumstances is the responsibility of the interested parties and not TPCL.

I'm in a flatting situation – who receives the discount?

The discount is credited to the installation not the individual. It is up to the house dwellers discretion as to how the discount is "shared" in these instances.

PLEASE NOTE – THE DISCOUNT IS BASED on the ICP that you are located on the Registry as at 31 August 2020 – therefore if you move prior to 31 August 2020 – you get only the annual consumption for the NEW ICP – ie where you are located as at 31 August 2020.

Further queries – please contact

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ELECTRICITY

Supply address:	Supply type:
A HOUSE	Electricity
SUBURB	For the period ended
TOWN	31 AUGUST 2020
ICP number:	Meter Number: 122181732:1
0000567820 TP -A9C	

Your ICP number