

PowerNet is committed to the implementation and continuous improvement of a Quality Management System for the site and assets owned and operated by PowerNet Ltd.

PowerNet's purpose is to supply "Safe, efficient, reliable power to communities". We set strategic direction for safety, quality of supply and quality of service that we need to achieve to fulfil this purpose. We can only achieve these Quality objectives when we work as one team and adhere to the company's critical success factors and continuously improve our policies, practices, procedures and techniques.

Our Values

- The management of Quality is an integral part of our business
- Quality is everyone's responsibility
- We demonstrate management commitment, leadership and competence in proactive continual improvement
- We strive towards consistency and efficiency in the workplace
- We provide quality products and services that exceed our customers' expectations
- We believe in communicating our Quality performance

Our Commitment

- To maintain management systems to the requirements of Quality (ISO9001-2015).
- To develop, implement, measure and review objectives and targets to ensure continual improvement of our quality performance
- To provide training and information to employees on quality responsibilities and the importance of their individual contributions to the business
- To provide appropriate resources to enable maintenance and continuous improvement of the quality management system
- To monitor and review existing operations, minimising the risk of harm to employees
- To consistently manage and maintain plant, equipment and processes.
- To comply with all legal and statutory requirements, resource consents and approvals
- To up-skill and involve all staff in improvement initiatives
- To provide information to all interested parties on our quality performance
- To monitor and review existing operations, minimising the risk of harm to employees and public

APPROVED AND ENDORSED BY THE POWERNET SENIOR LEADERSHIP TEAM

Approval

Jason Franklin Chief Executive	
Rachael Watt GM Business Support and Improvement	
David Stevens GM People Culture & Communication	
A Booyzen GM Asset Management	
Greg Buzzard Chief Financial Officer	
Kewal Bagal GM Business Growth	
Rangi Solomon GM Health, Safety & Environment	
Kavi Singh GM New Energy Development and Strategy	
Justin Peterson Chief Operating Officer	

Version Change Table

Version	Change Description
3.0	Added the first sentence in the Policy as requested by Telarc March 2021
3.0	Added Approval boxes for all Senior Leadership Team