

PowerNet is committed to the implementation and continuous improvement of a Quality Management System for the site and assets owned and operated by PowerNet Ltd.

PowerNet's purpose is to supply "Safe, efficient, reliable power to communities". We set strategic direction for safety, quality of supply and quality of service that we need to achieve to fulfil this purpose. We can only achieve these Quality objectives when we work as one team and adhere to the company's critical success factors and continuously improve our policies, practices, procedures and techniques.

### Our Values

- The management of Quality is an integral part of our business
- Quality is everyone's responsibility
- We demonstrate management commitment, leadership and competence in proactive continual improvement
- We strive towards consistency and efficiency in the workplace
- We provide quality products and services that exceed our customers' expectations
- We believe in communicating our Quality performance

### Our Commitment

- To maintain management systems to the requirements of Quality (ISO9001-2015).
- To develop, implement, measure and review objectives and targets to ensure continual improvement of our quality performance
- To provide training and information to employees on quality responsibilities and the importance of their individual contributions to the business
- To provide appropriate resources to enable maintenance and continuous improvement of the quality management system
- To monitor and review existing operations, minimising the risk of harm to employees
- To consistently install plant, equipment and processes To comply with all legal and statutory requirements, resource consents and approvals
- To up-skill and involve all staff in improvement initiatives
- To provide information to all interested parties on our quality performance
- To monitor and review existing operations, minimising the risk of harm to employees and public

**APPROVED AND ENDORSED BY THE POWERNET SENIOR LEADERSHIP TEAM**

## Approval

<b>Jason Franklin</b> - Chief Executive
<b>Rachael Watt</b> - GM Business Support and Improvement
<b>David Stevens</b> - GM People Culture & Communication
<b>A Booyzen</b> - GM Asset Management
<b>Greg Buzzard</b> - Chief Financial Officer
<b>Kewal Bagal</b> - GM Business Growth
<b>Rangi Solomon</b> - GM Health, Safety & Environment
<b>Kavi Singh</b> - GM New Energy Development and Strategy
<b>Geoff Thorburn</b> - GM Operations

## Version Change Table

Version	Change Description
4.0	Changed Chief Operation Officer Justin Peterson to GM Operations, Geoff Thorburn Review content – No other changes