

Southland and West Otago Smart Plug Promotion

Who can I get in touch with about this promotion?

If you have any questions about this promotion, phone PowerNet, who manages the electricity assets for Electricity Invercargill Ltd and The Power Company Ltd, at enquiries@powernet.co.nz or phone (03) 211 1899.

About the Smart Plug promotion:

Electricity Invercargill Limited (EIL) and The Power Company Limited (TPCL) are collaborating to provide their customers with one free Smart Plug to empower Southland and West Otago homes to develop energy-efficiency habits through information and features available on the Wi-Fi-enabled Smart Plug.

EIL and TPCL customers will receive a letter which includes a voucher. The voucher is redeemable at Harvey Norman Invercargill or online through www.powernet.co.nz/SmartPlugPromotion. The campaign consists of media/advertising and will run from 15 October to 19 November 2023.

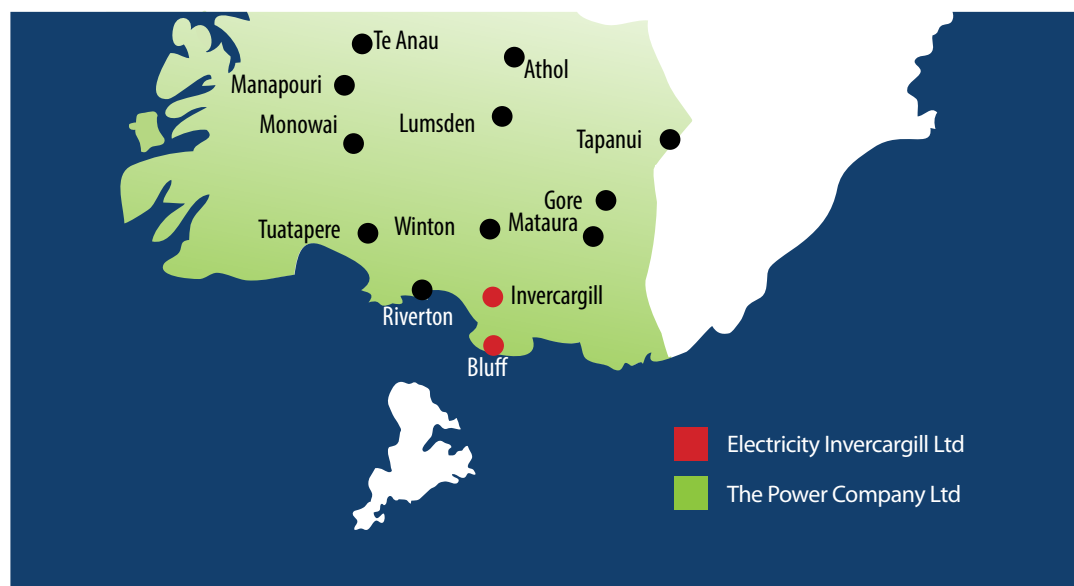
Key Messages:

- The project is being run in partnership with EIL and TPCL with the support of the Southland Power Trust.
- We're offering EIL and TPCL network customers a voucher for one free Wi-Fi-enabled Smart Plug.
- The Wi-Fi-enabled Smart Plug allows you to connect the device to your Wi-Fi internet connection and enjoy an array of benefits.
- The project empowers Southland and West Otago homes to develop good energy usage practices.
- You'll receive a letter with a voucher for the free Wi-Fi-enabled Smart Plug, which you can redeem at Harvey Norman Invercargill or online through www.powernet.co.nz/SmartPlugPromotion.

Frequently Asked Questions:

Who is eligible for the free Smart Plug vouchers?

All EIL and TPCL network customers.



How do I redeem the voucher?

The voucher will be included in the letter you will receive through the post. The voucher is redeemable at Harvey Norman Invercargill or online through www.powernet.co.nz/SmartPlugPromotion from **15 October to 19 November 2023**.

What if I have lost my voucher?

Unfortunately, lost or stolen vouchers will not be replaced.

What if I did not receive my voucher?

If you have not received your voucher by 22 October 2023, please email PowerNet at enquiries@powernet.co.nz, and we can post the voucher to you.

What are the benefits of a smart plug?

There are arrays of benefits that the Wi-Fi-enabled smart plug enables:

- **Efficient energy monitoring.** Monitor and understand your energy usage and habits, saving you on your power bills.
- **Seamless appliance control.** Switch your household appliances ON or OFF through your mobile phone, eliminating the energy used when you leave things ON or on standby, such as your TV or microwave.
- **Scheduled convenience.** Schedule your low risk appliances, such as light lamps, radios, microwaves, dehumidifiers and EV chargers, controlling them to switch ON or OFF at times of the day that suit your needs.

What type of smart plug is on offer?

The smart plug is a TP-Link Tapo P110 Mini Smart Wi-Fi Socket with Energy Monitoring.

What does Wi-Fi enabled mean?

Wi-Fi-enabled means the Smart Plug is able to connect to your home Wi-Fi internet connection. It needs to be connected to your home Wi-Fi to allow the arrays of available features such as energy monitoring and remote control of devices.

How do I set up my TP-Link Tapo P110 Smart Plug?

Download the free Tapo App from the Apple App Store or Google Play and follow the instructions in the Tapo app to complete the setup. Alternatively, please see the [video here](#).

Where can I find a User Guide for the Smart Plug?

You can find a [User Guide here](#).

Does the Smart Plug come with voice control?

Yes. You can use voice commands to control your devices connected on the Smart Plug via Amazon Alexa or Google Assistant.

Where can I locate the full Terms and Conditions?

Terms and Conditions can be found at www.powernet.co.nz/SmartPlugPromotion

Who is EIL, TPCL and PowerNet?

EIL is an electricity network asset company formed in 1991. The Invercargill City Council fully owns it through its subsidiary company, Invercargill City Holdings Ltd. EIL owns the electricity network assets in Invercargill City and the Bluff township area. EIL has contracted PowerNet to manage the network assets on its behalf.

TPCL is an electricity network asset company owned by its customers through the Southland Electricity Power Supply Consumer Trust. The Trust represents customers as shareholders and appoints directors to the TPCL's Board. The TPCL Board oversees the operations, while PowerNet manages and maintains its electricity network assets.

PowerNet is an electricity network management company jointly owned (50-50) by EIL & TPCL. PowerNet manage and maintain electricity assets across Southland, West Otago, Queenstown-Lakes, Wānaka, Cromwell, and Stewart Island.