

18 February 2025

## AWARUA NETWORK PROJECT

Dear Customer,

We are writing to inform you about upcoming trench work and cable installation on Findlay Road as part of the Awarua Network Project.

If you have not received prior information relating to this project, visit [www.powernet.co.nz/current-projects](http://www.powernet.co.nz/current-projects) for more detailed information.

Work on Findlay Road will be undertaken in different stages, with the first stage starting on 24 February.

This first stage of work is to dig a trench in the road reserve and install 33kV and 11kV cables. Eventually, the power poles carrying the existing 11kV line along Findlay Road will be removed.

### When will work start and be completed?

Work is scheduled to start on 24 February and is expected to be completed by 18 April 2025. Work will start from outside 40 Findlay Road, and progress to 190 Findlay Road.

The yellow line on the map below shows where the trench will be dug.



Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 2111899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited [www.udl.co.nz](http://www.udl.co.nz)

### What to expect:

- Roads will remain open; however traffic management will be in place. At times there may be stop-go lights. Please take care when navigating any traffic management.
- This work is happening in the road reserve, not on individual's properties.
- There may be disruption to individual's driveways for about an hour while trenching is undertaken.
- Our contractors will accommodate any vehicles needing to use the driveways by stopping work and putting down plates so they can cross.
- Driveways will be reinstated once the cable has been laid and backfilled.
- The days/hours of work are scheduled for Monday-Friday, between 7am and 6pm.
- Activity and Noise: Excavators, trucks and contractors will be present for trenching, cable laying and backfilling. Please take care when entering and exiting your property.

### Will there be power outages during this stage of work?

- There are no planned outages relating to this first stage of work.

### What are the next stages of work for Findlay Road?

- **Stage 2: Installation of network equipment** (May 2025)  
Our contractors will return to the Findlay Road/Tuai Street area to install network equipment in front of each property in preparation for connecting you to the new underground network cable. The existing transformer in Tuai Street will also be upgraded.
- **Stage 3: Installation of 400V cable & connecting properties to the new network** (Mid-2025)  
A small trench will be dug close to property boundaries, and a 400V cable installed. You will be able to choose whether your property is connected to the new network via overhead line, or via underground cable. If you choose to underground your connection, we will dig a small trench on your property to connect to the new cable. We will contact you closer to the time to arrange a site visit on your property to discuss requirements. Please email us to register your contact details with us so that we can reach out to discuss connection options from your home/property to the new network – [awarualine@powernet.co.nz](mailto:awarualine@powernet.co.nz).
- **Stage 4: Removal of old infrastructure** (Timing to be confirmed)  
When all properties have been connected to the new network and new streetlights have been installed, the existing poles and overhead line will be removed.

We understand this work will cause some inconvenience, and we appreciate your patience and cooperation as we complete this critical network upgrade.

If you have any questions or concerns, please email us at [awarualine@powernet.co.nz](mailto:awarualine@powernet.co.nz) or call (03) 211 1899.

A copy of this letter has been delivered to every letter box in the area affected by these works.

Please share this information with others who may be affected.

If you are not the property owner, please encourage them to sign up for our updates at [awarualine@powernet.co.nz](mailto:awarualine@powernet.co.nz).

For more information about the Awarua Network Project, please visit [www.powernet.co.nz/current-projects](http://www.powernet.co.nz/current-projects).

We are gathering additional information to answer questions raised at the recent residents' meeting on Monday, 27 January. We will provide this information to line-route residents via post, email, and on our website as soon as possible.

Regards,

**The PowerNet Team**