

10 February 2025

## AWARUA NETWORK PROJECT

Dear Customer,

We are writing to inform you about the upcoming construction of the 66kV electricity distribution line as part of the Awarua Network Project.

### When will work start?

Work is starting on Motu Rimu Road on 17 February 2025.

This first stage of construction is broken into three phases.

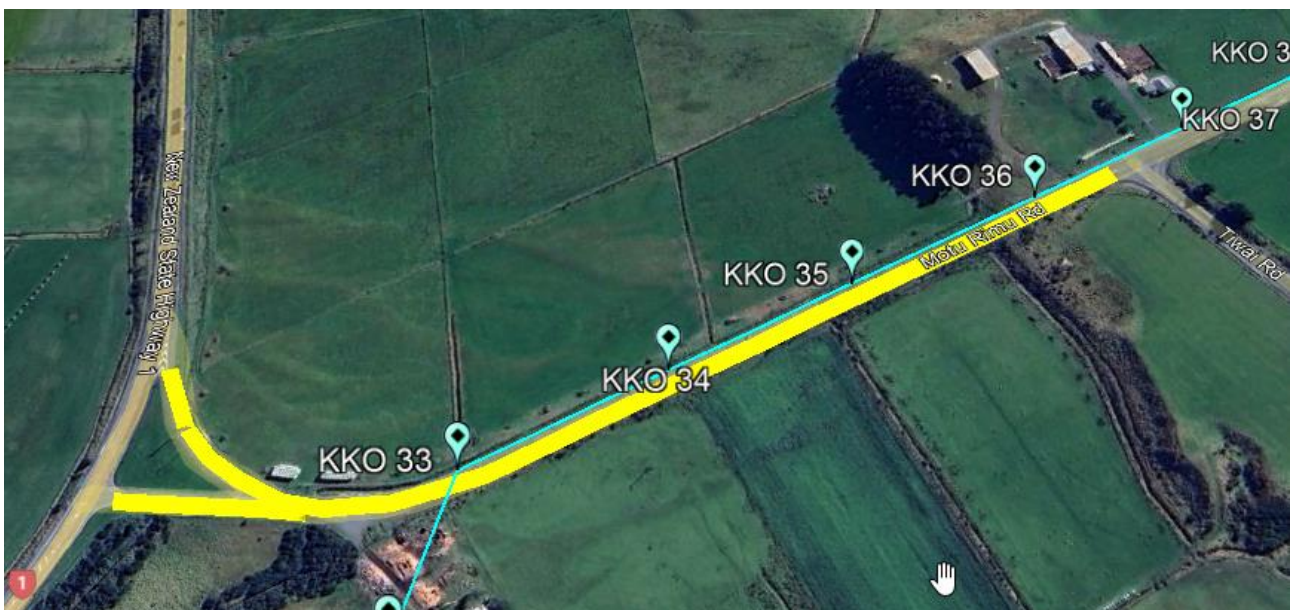
There will be road closures and traffic management, along with construction vehicles and noise while works are undertaken.

See maps and details of each phase below.

- The yellow line shows where road closures will occur.
- The teal bubbles show where poles will be constructed.

### Phase 1: Motu Rimu Road Closure - Bluff Highway to Tiwai Road

Dates: 17 February to 19 or 20 February.

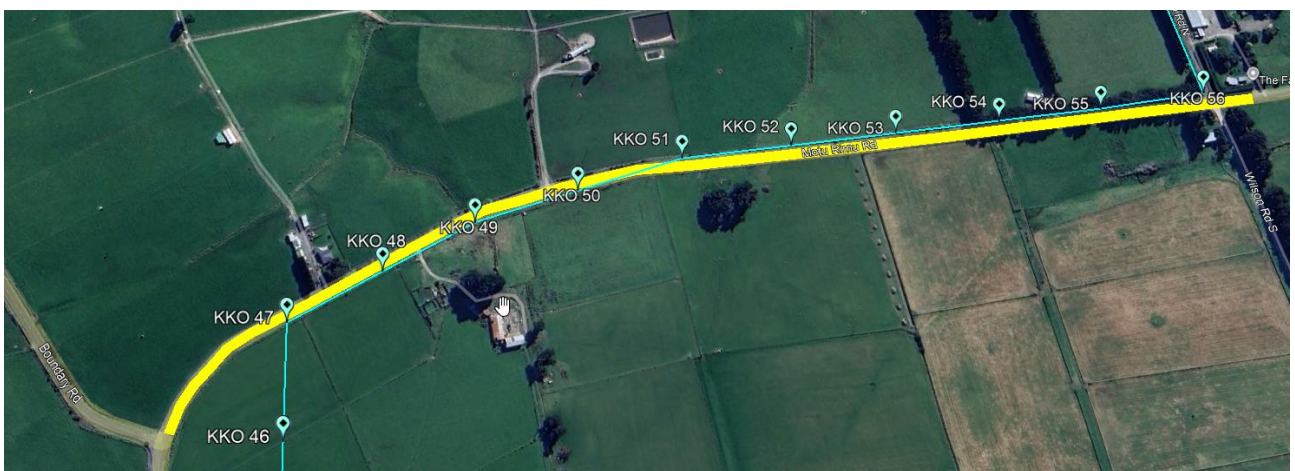


Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 2111899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited [www.udl.co.nz](http://www.udl.co.nz)

**Phase 2: Motu Rimu Road Closure - Tiwai Road to Blyth Street**  
**Dates: 19 or 20 February to 25 or 26 February.**



**Phase 3: Motu Rimu Road Closure - Boundary Road to Wilson Road**  
**Dates: 25 or 26 February to 7 March.**





### What to expect:

PowerNet's contractors will work an 11-day fortnight to make sure this work can be completed as quickly as possible and to minimise extended disruption for residents and road users.

Work will be happening between 7.30am and 7.30pm on the days shaded grey below.

Monday 17 February	Tuesday 18 February	Wednesday 19 February	Thursday 20 February	Friday 21 February	Saturday 22 February	Sunday 23 February
Monday 24 February	Tuesday 25 February	Wednesday 26 February	Thursday 27 February	Friday 28 February	Saturday 1 March	Sunday 2 March
Monday 3 March	Tuesday 4 March	Wednesday 5 March	Thursday 6 March	Friday 7 March	Saturday 8 March	Sunday 9 March

Below is a summary of what you can expect during this time:

- **Access:** When we are working in your immediate area, the roads will be closed to general traffic.
  - You will still have access to your property through the work site. If you are expecting visitors or deliveries, please let the site staff know so we can escort them safely through the work site.
  - Your mail delivery, school buses, and milk tankers will be escorted through the work site.
  - **In an emergency, dial 111.** Emergency vehicles will always have access. Work will stop immediately, and emergency vehicles will be escorted through the work sites. PowerNet staff are trained in first aid and the use of a defibrillator (AED). Our site vehicles are equipped with AEDs. In the event of an emergency, after you have dialled 111, reach out to one of our staff members for first-response assistance.
- **Activity and Noise:** There will be several trucks and cranes working outside your property, as well as the use of vibrating hammers. Please take care entering and exiting your property.
- **Power Outages:** There will be power outages on Wednesday, 26 February to enable us to connect the new line to the existing one.
  - Our staff will visit your property at least one day before an upcoming outage to discuss it with you.
  - Generators will be provided for anyone requiring electricity during the outages.
  - Your energy retailer (who you pay your power bill to) should also notify you, in writing, of any expected outages.
  - Planned outages like these are listed on PowerNet's website at [www.powernet.co.nz/outages/current-and-planned-outages](http://www.powernet.co.nz/outages/current-and-planned-outages)
- **Updates:** A PowerNet team member will visit residents in direct proximity to the work site before work starts. Our team member will give you their contact details so they can provide regular updates about progress.

We understand this work will cause some inconvenience, and we appreciate your patience and cooperation as we complete this critical network upgrade.

If you have any questions or specific concerns, please contact us via email at [awarualine@powernet.co.nz](mailto:awarualine@powernet.co.nz), or by phone on (03) 211 1899.

A copy of this letter has been delivered to every letter box in the affected areas, and to businesses we have identified which have special access requirements along the roads affected by these works.

Please share this information with others who may be affected.

If you are not the property owner, please encourage them to sign up for our updates at [awarualine@powernet.co.nz](mailto:awarualine@powernet.co.nz).

For more information about the Awarua Network Project, please visit [www.powernet.co.nz/current-projects](http://www.powernet.co.nz/current-projects).

We are gathering additional information to answer questions raised at the recent residents' meeting held on Monday, 27 January. We will provide this information to line route residents via post, email, and on our website as soon as possible.

Regards,

**The PowerNet Team**