

7 March 2025

AWARUA NETWORK PROJECT

Dear Customer,

We are writing to inform you about the upcoming construction of the 66kV electricity distribution line as part of the Awarua Network Project.

When will work start?

Work is starting on Murphy Road South to O'Neil Road next week.

This stage of construction is broken into four phases, taking approximately 3 weeks.

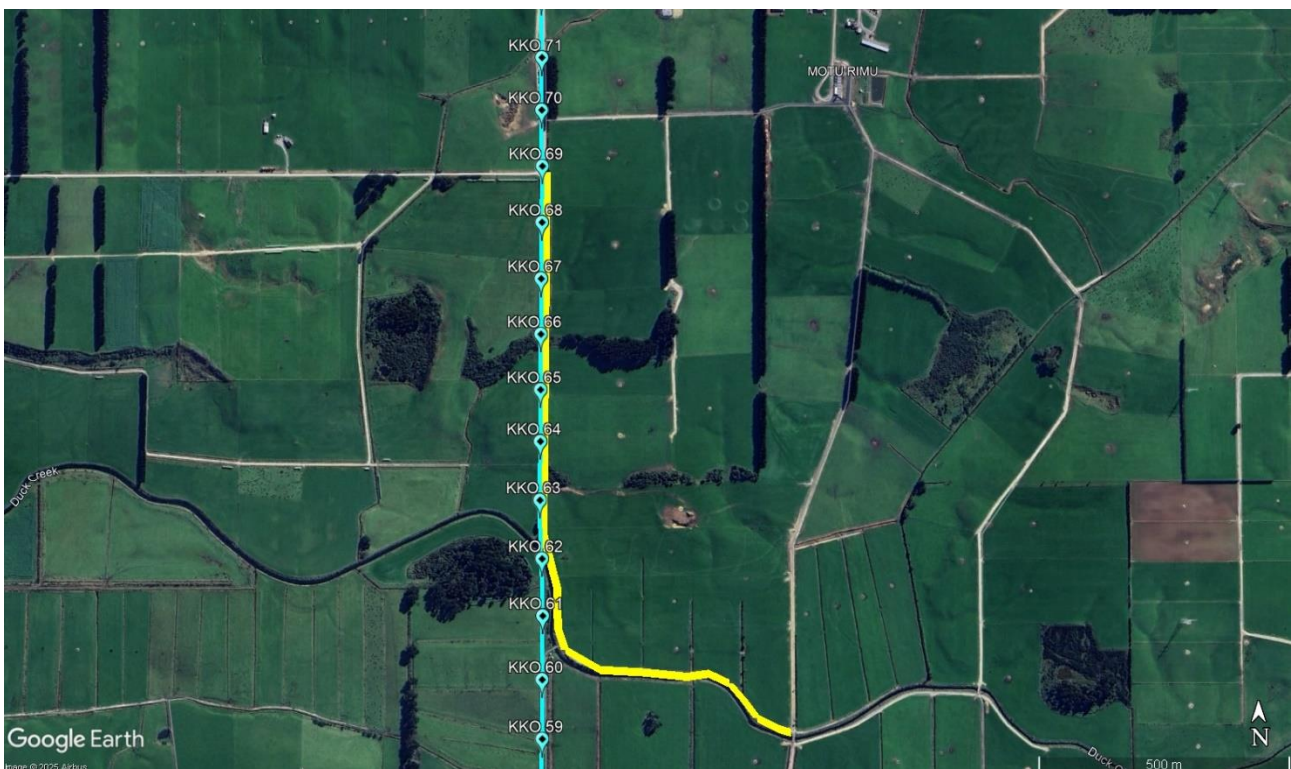
There will be road closures and traffic management, along with construction vehicles and noise while works are undertaken.

Meanwhile, our contractors have begun work to create a construction track between Lardner Road and Wixon Road/Endowment Road which will enable us to install poles during phase 4.

See maps and details of each phase below.

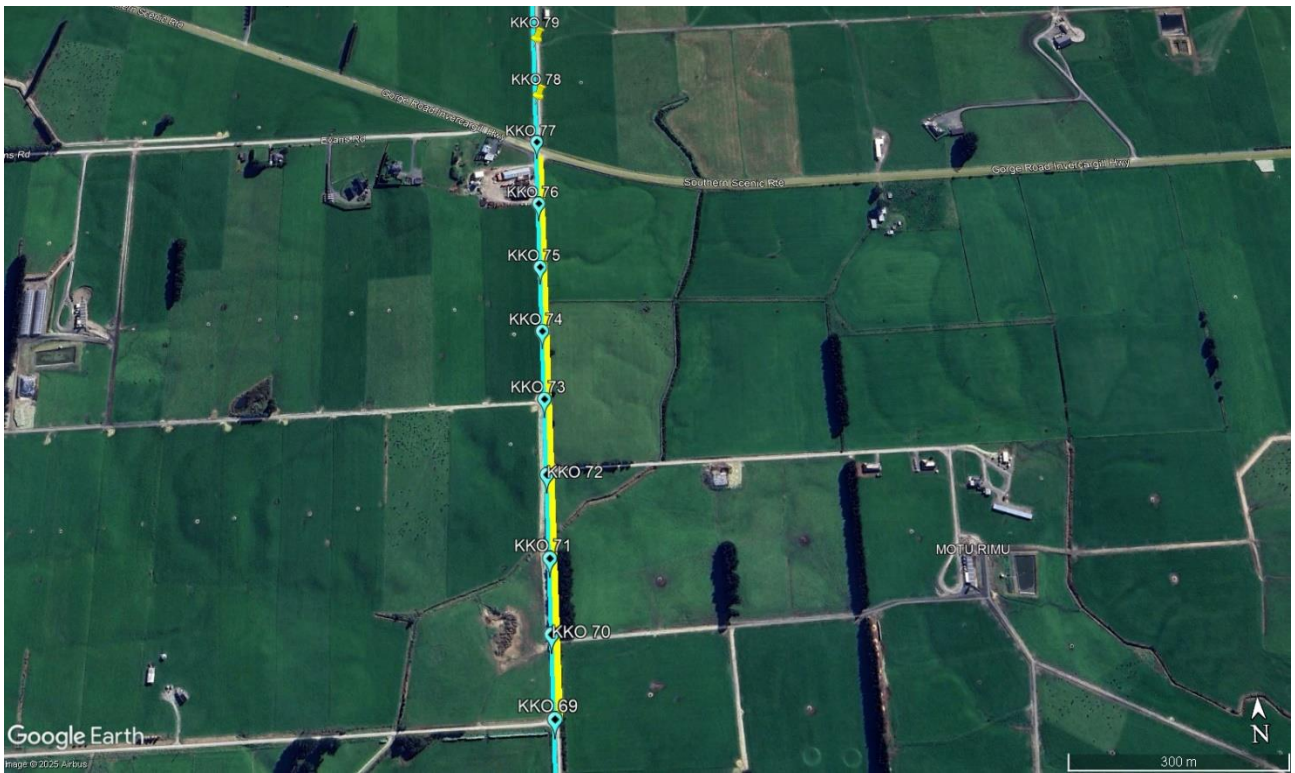
- The yellow line shows where road closures will occur.
- The teal bubbles show where poles will be constructed.

Phase 1: Murphy Road South to O'Neil Road

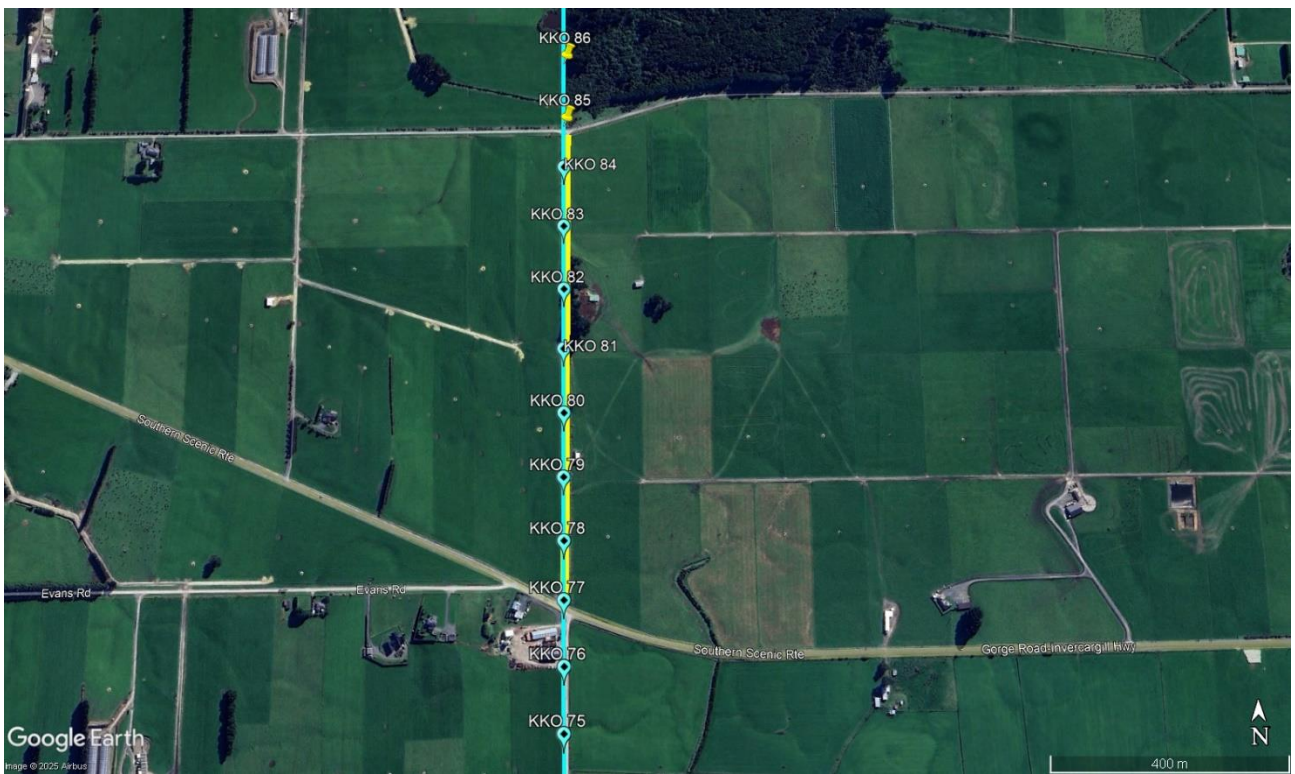


Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 2111899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited www.udl.co.nz

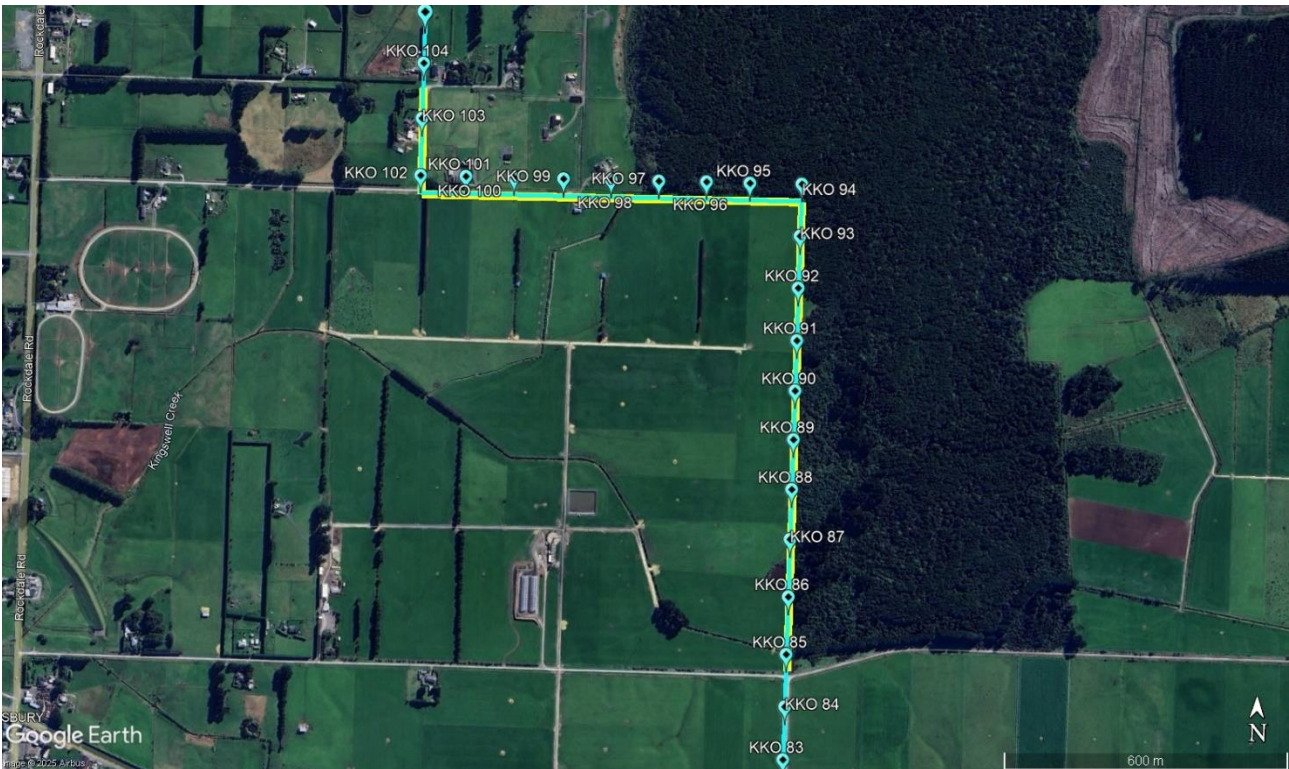
Phase 2: O'Neil Road to Gorge Road-Invercargill Highway



Phase 3: Gorge Road-Invercargill Highway to Wixon Rd/Endowment Rd



Phase 4: Wixon Rd/Endowment Rd to Judge Road/Lardner Road
(Please note, this includes the area where we are building a construction track)



What to expect:

PowerNet contractors will work an 11-day fortnight to make sure this work can be completed as quickly as possible and to minimise extended disruption for residents and road users.

Work will be happening between 7.30 am and 7.30 pm on the days shaded grey below.

Monday 10 March	Tuesday 11 March	Wednesday 12 March	Thursday 13 March	Friday 14 March	Saturday 15 March	Sunday 16 March
Monday 17 March	Tuesday 18 March	Wednesday 19 March	Thursday 20 March	Friday 21 March	Saturday 22 March	Sunday 23 March
Monday 24 March	Tuesday 25 March	Wednesday 26 March	Thursday 27 March	Friday 28 March	Saturday 29 March	Sunday 30 March

Below is a summary of what you can expect during this time:

- **Access:** When we are working in your immediate area, the roads will be closed to general traffic.
 - You will still have access to your property through the work site. If you are expecting visitors or deliveries, please let the site staff know so we can escort them safely through the work site.
 - Your mail delivery, school buses, and milk tankers will be escorted through the work site.
 - **In an emergency, dial 111.** Emergency vehicles will always have access. Work will stop immediately, and emergency vehicles will be escorted through the work sites. PowerNet staff are trained in first aid and the use of a defibrillator (AED).

Our site vehicles are equipped with AEDs. In the event of an emergency, after you have dialled 111, reach out to one of our staff members for first-response assistance.

- **Activity and Noise:** There will be several trucks and cranes working outside your property, as well as the use of vibrating hammers. Please take care entering and exiting your property.
- **Power Outages:**
 - Our staff will visit your property at least one day before an upcoming outage to discuss it with you.
 - Your energy retailer (who you pay your power bill to) should also notify you, in writing, of any expected outages.
 - Planned outages like these are listed on PowerNet's website at www.powernet.co.nz/outages/current-and-planned-outages
- **Updates:** A PowerNet team member will visit residents in direct proximity to the work site before work starts. Our team member will give you their contact details so they can provide regular updates about progress.

We understand this work will cause some inconvenience, and we appreciate your patience and cooperation as we complete this critical network upgrade.

If you have any questions or specific concerns, please contact us via email at awarualine@powernet.co.nz, or by phone on (03) 211 1899.

A copy of this letter has been delivered to every letter box in the affected areas, and to businesses we have identified which have special access requirements along the roads affected by these works.

Please share this information with others who may be affected.

If you are not the property owner, please encourage them to sign up for our updates at awarualine@powernet.co.nz.

For more information about the Awarua Network Project, please visit www.powernet.co.nz/current-projects.

Regards,

The PowerNet Team