



PowerNet Limited

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24 March 2025

AWARUA NETWORK PROJECT

Dear Customer,

We are writing to inform you about upcoming work in your area for the construction of the 66kV electricity distribution line as part of the Awarua Network Project.

We outline the types of work and the impacts below.

If you have any questions about this work, please contact PowerNet Community and Project Liaison Manager Troy Kelly on 027 233 6016

Power Outage: Thursday 27 March, 9am - 4pm

This outage will affect the following properties:

- Properties between 33 & 135 Mason Road
- All properties on Judge Road
- All properties on Lardner Road
- 605 & 614 Tramway Road

This outage is to allow PowerNet staff to prepare your area for upcoming construction work - to reduce the amount and duration of additional outages which would be required during construction, and to allow us to supply generation to your property during these works.

When will construction work start?

Construction work is starting on Mason Road next week.

This stage of construction is broken into two phases, taking approximately 6 weeks.

There will be road closures and traffic management, along with construction vehicles and noise while works are undertaken.

See maps and details of each phase below.

- The yellow line shows where road closures will occur.
- The teal bubbles show where poles will be constructed.

Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 211 1899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited www.udl.co.nz

Phase 1: Rockdale Road to Seaward Bush Reserve Carpark



Phase 2: Seaward Bush Reserve Carpark to Mill Road South



What to expect:

PowerNet contractors will work an 11-day fortnight to make sure this work can be completed as quickly as possible and to minimise extended disruption for residents and road users.

Work will be happening between 7.30am and 7.30pm on the days shaded grey below.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
24 March	25 March	26 March	27 March	28 March	29 March	30 March
31 March	01 April	02 April	03 April	04 April	05 April	06 April
07 April	08 April	09 April	10 April	11 April	12 April	13 April
14 April	15 April	16 April	17 April	Good Friday 18 April	19 April	20 April
Easter Monday 21 April	Southland Anniversary 22 April	23 April	24 April	ANZAC Day 25 April	26 April	27 April
28 April	29 April	30 April	01 May	02 May	03 May	04 May

Below is a summary of what you can expect during this time:

- **Access:** When we are working in your immediate area, the roads will be closed to general traffic.
 - You will still have access to your property through the work site. If you are expecting visitors or deliveries, please let the site staff know so we can escort them safely through the work site.
 - Your mail delivery, school buses, and milk tankers will be escorted through the work site.
 - **In an emergency, dial 111.** Emergency vehicles will always have access. Work will stop immediately, and emergency vehicles will be escorted through the work sites. PowerNet staff are trained in first aid and the use of a defibrillator (AED). Our site vehicles are equipped with AEDs. In the event of an emergency, after you have dialled 111, reach out to one of our staff members for first-response assistance.
- **Activity and Noise:** There will be several trucks and cranes working outside your property, as well as the use of vibrating hammers. Please take care entering and exiting your property.
- **Damage to the road surface:** There may be damage to the road surface due to the large machinery we are using for these works. Please note, we will ensure the surface is restored at the completion of the Awarua Network Project.
- **Power Outages:**
 - Our staff will visit your property at least one day before an upcoming outage to discuss it with you.
 - Your energy retailer (who you pay your power bill to) should also notify you, in writing, of any expected outages.
 - Planned outages like these are listed on PowerNet's website at www.powernet.co.nz/outages/current-and-planned-outages
- **Updates:** A PowerNet team member will visit residents in direct proximity to the work site before work starts. Our team member will give you their contact details so they can provide regular updates about progress.

We understand this work will cause some inconvenience, and we appreciate your patience and cooperation as we complete this critical network upgrade.

If you have any questions or specific concerns, you can contact us via email at awarualine@powernet.co.nz, or by contacting PowerNet Community and Project Liaison Manager Troy Kelly on 027 233 6016

A copy of this letter has been delivered to every letter box in the affected areas, and to businesses we have identified which have special access requirements along the roads affected by these works.

Please share this information with others who may be affected.

If you are not the property owner, please encourage them to sign up for our updates at awarualine@powernet.co.nz.

For more information about the Awarua Network Project, please visit www.powernet.co.nz/current-projects.

Regards,

The PowerNet Team