



PowerNet Limited

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01 April 2025

AWARUA NETWORK PROJECT

Dear Customer,

We are writing to inform you about upcoming work in your area for the construction of the 66kV electricity distribution line as part of the Awarua Network Project. **Our team will be in your area from early April.**

We outline the types of work and the impacts below.

If you have any questions about this work, please contact PowerNet Community and Project Liaison Manager Troy Kelly on 027 233 6016

Power Outage: Tuesday 29 April, 9am - 4pm

This outage will affect all properties on Mill Road South, as well as some properties on Oteramika Road and in the Ascot Heights area.

We recognise that this outage is for a significant period of time, however it is necessary to allow PowerNet staff to prepare the Mill Road South area for upcoming construction work.

Having one, day-long outage will reduce the amount and duration of additional outages which would be required during construction, and to allow us to supply generation to your property during pole installation.

Mill Road South will be closed to traffic on 29 April so that our staff can undertake work safely, however we will escort residents through the worksite should you need to access your properties during this time.

When will work start?

We will be in the Mill Road South area from early April.

In order to complete work as quickly as possible, our crews will be starting work at opposite ends of Mill Road South simultaneously.

Work on Mill Road South is expected to take approximately 8 weeks.

There will be road closures and traffic management, along with construction vehicles and noise while works are undertaken.

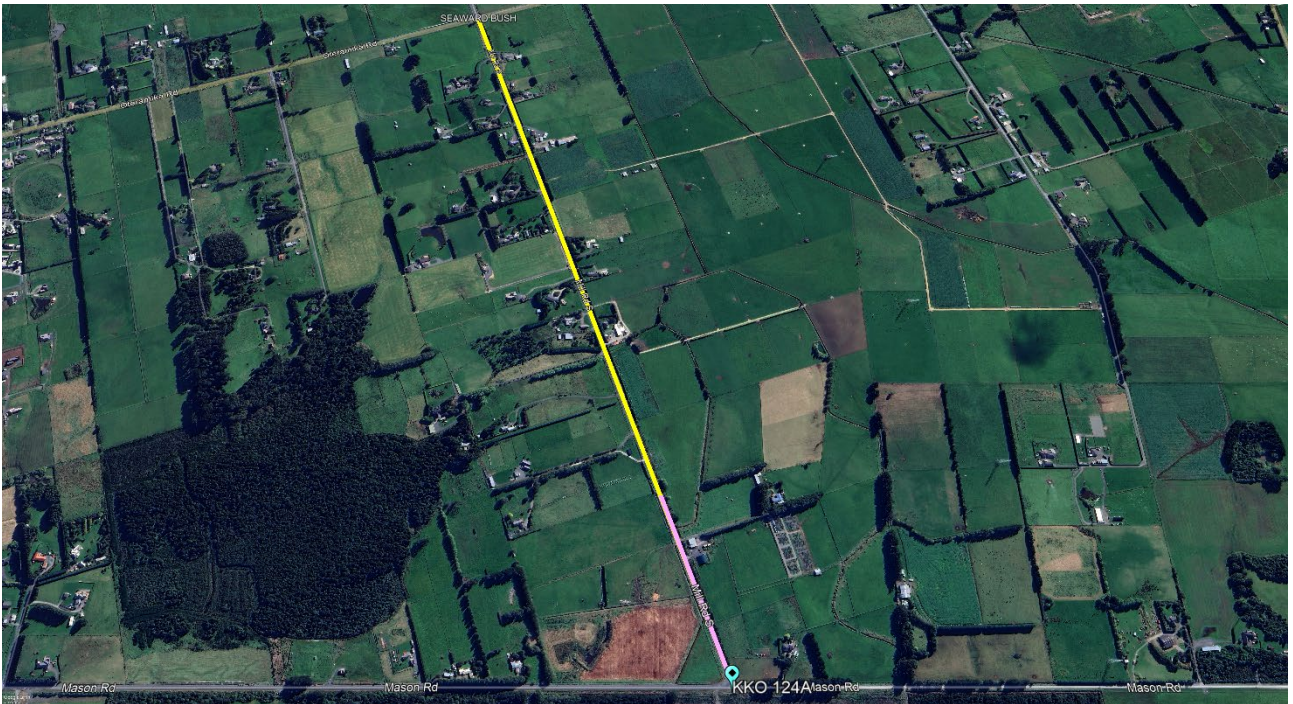
See maps and details of the work below.

- The yellow line shows where road closures will occur.
- The pink line shows where the work site will be.
- The teal bubbles show which poles will be constructed during each phase.

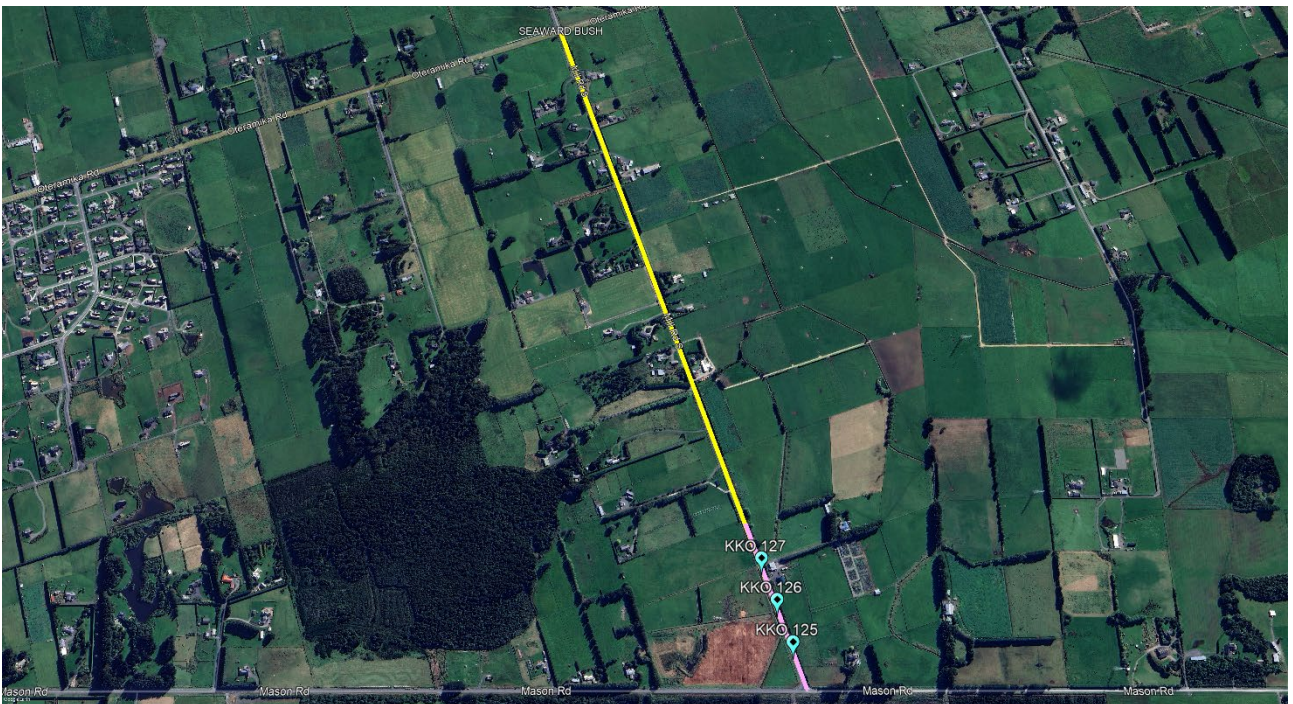
Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 2111899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited www.udl.co.nz

Phase 1

Crew 1: Corner of Mason Road and Mill Road South

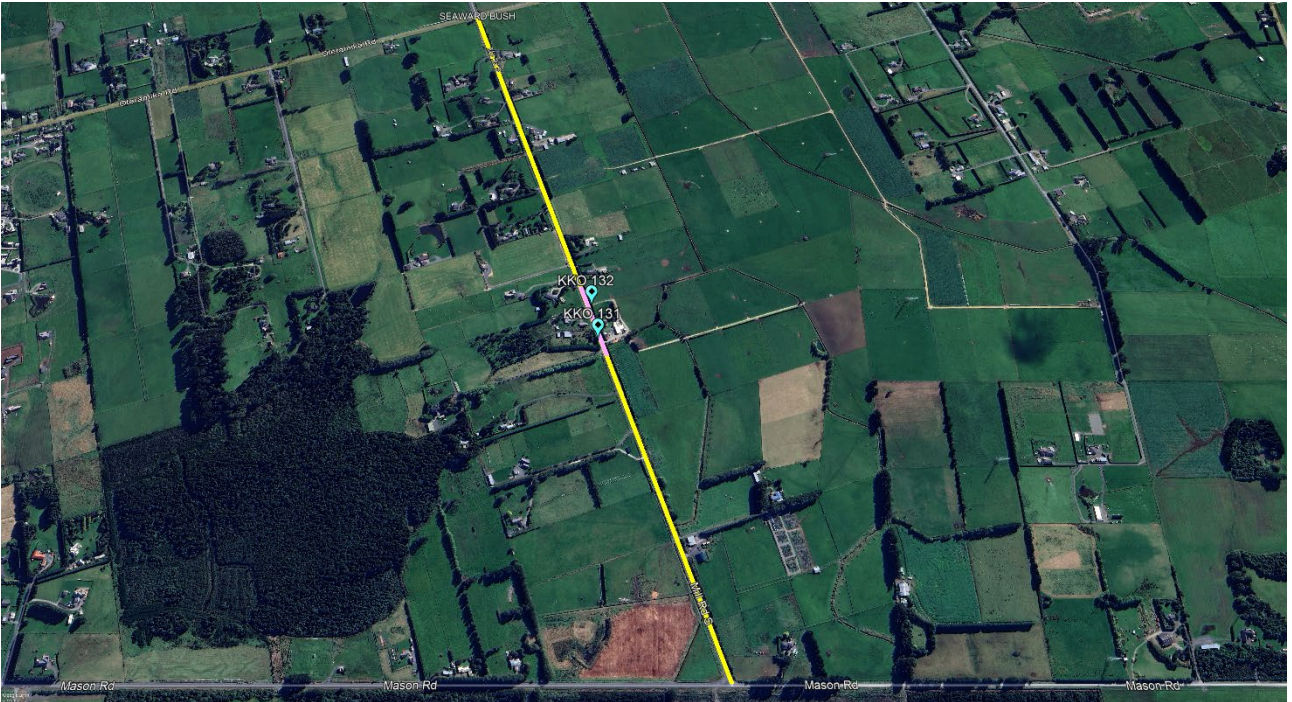


Crew 2: Corner of Mason Road and Mill Road South to 306 Mill Road South



Phase 2

Crew 1: 257 Mill Road South to 237 Mill Road South

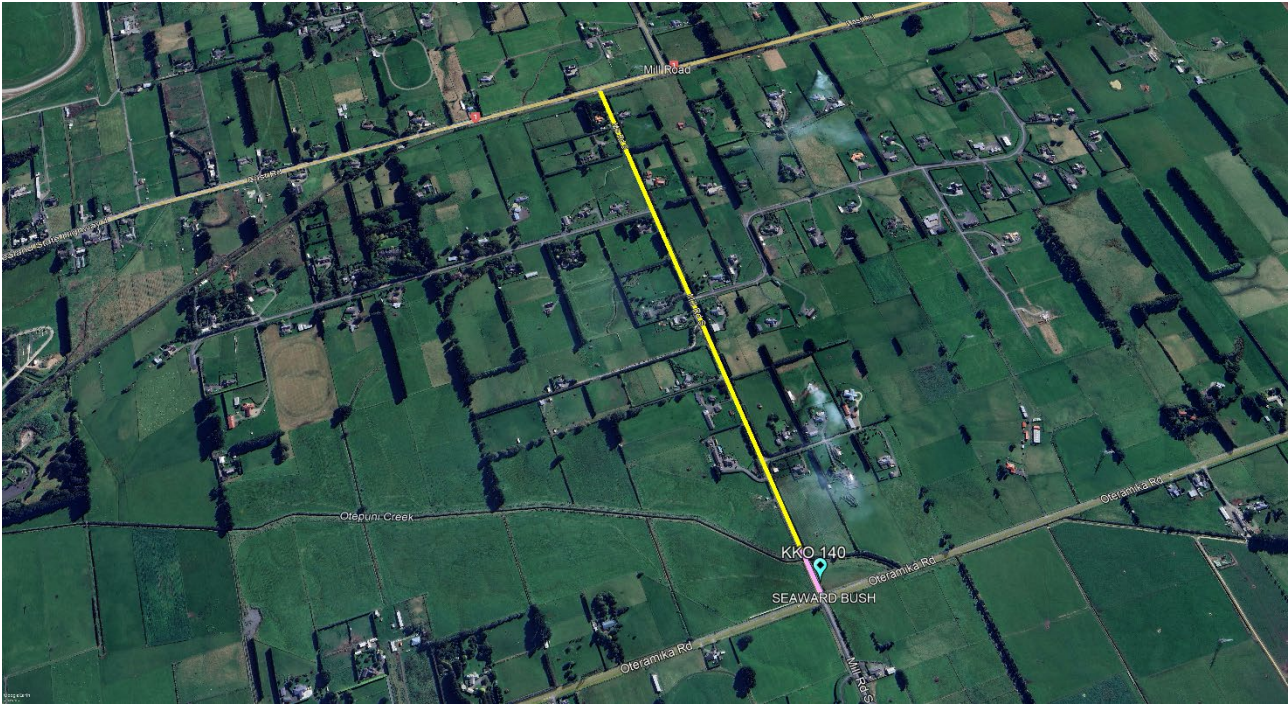


Crew 2: 10 Mill Road South to 46 Mill Road South



Phase 3

Crew 1: Corner of Oteramika Road and Mill Road South

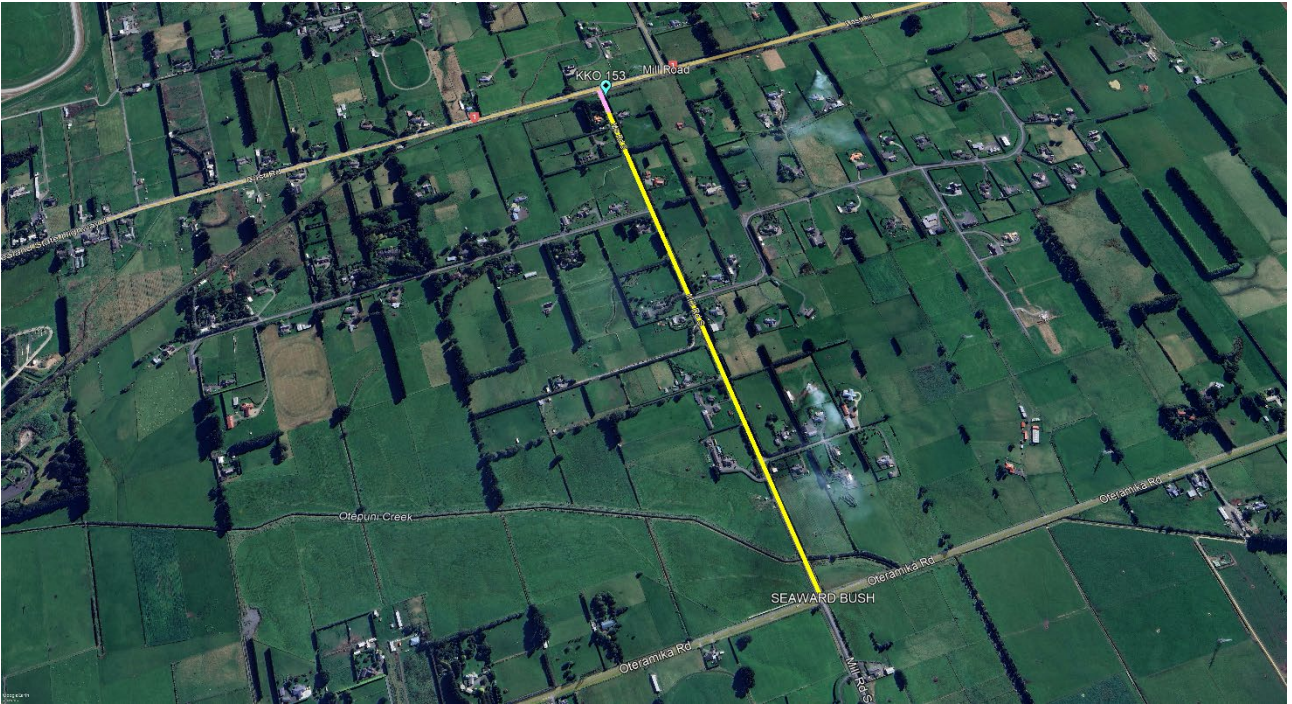


Crew 2: 46 Mill Road South to 94 Mill Road South



Phase 4

Crew 1: Corner of Mill Road South and East Road

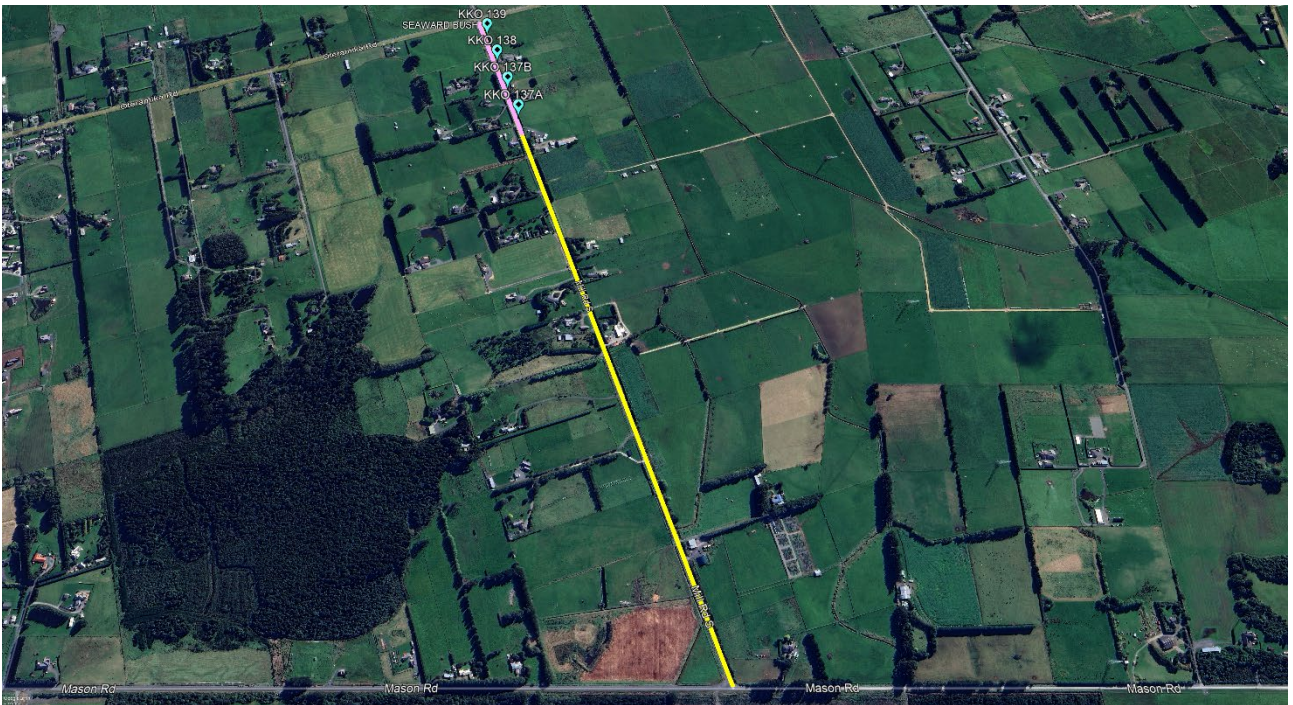


Crew 2: 94 Mill Road South to 119 Mill Road South



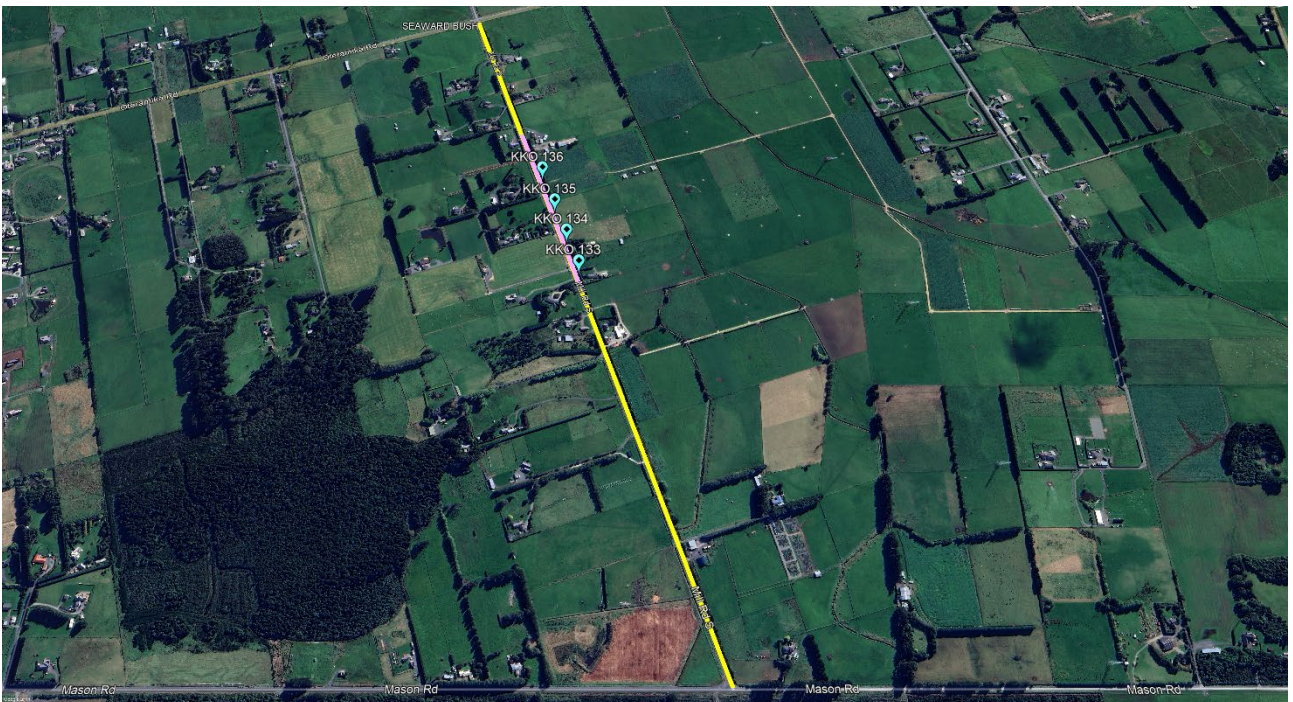
Phase 5

Crew 2: 189 Mill Road South to Corner of Oteramika Road and Mill Road South



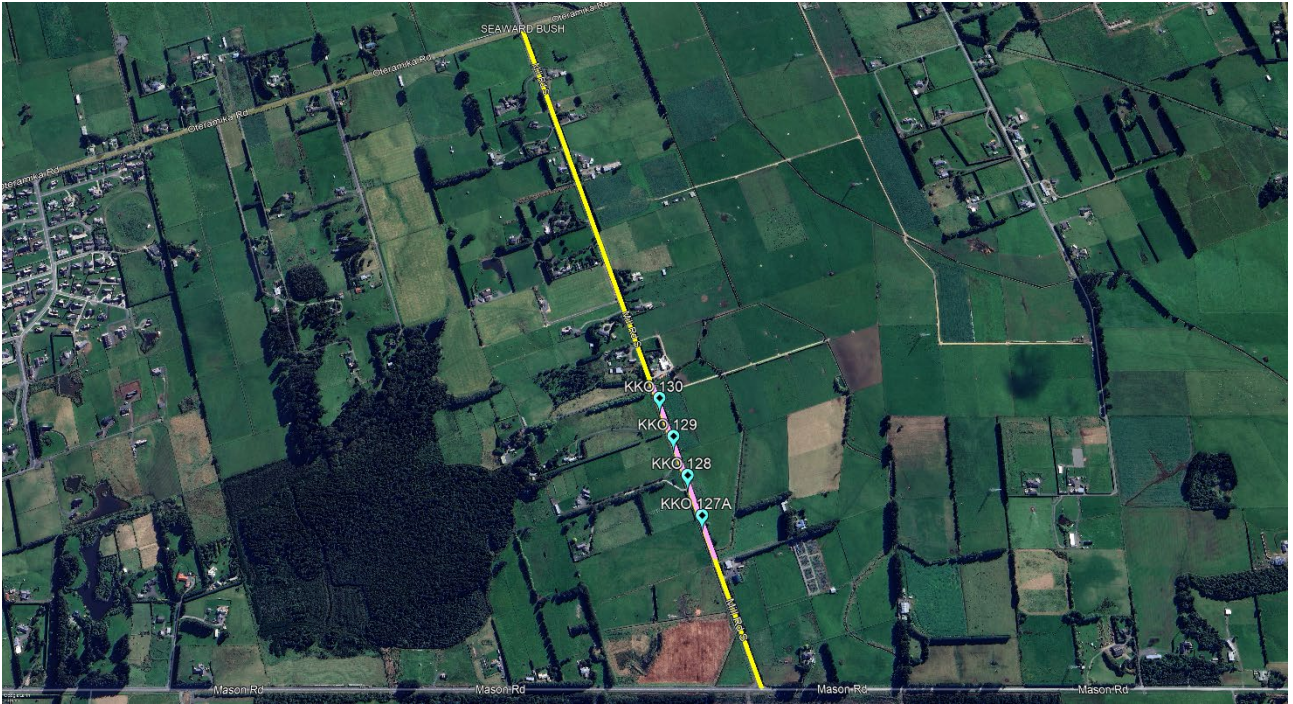
Phase 6

Crew 2: 189 Mill Road South to 246 Mill Road South



Phase 7

Crew 2: 276 Mill Road South to 290 Mill Road South



What to expect:

The timeframes we've included in this letter may vary, depending on how quickly we're able to complete installation of the poles. Our goal is to work as quickly as possible and minimise disruption. Depending on ground conditions, access, and weather, that could mean that we're able to move between each phase faster than expected, or we may face delays.

Our team will stay in contact with residents throughout the time that we're in your area, with regular visits to keep you updated.

PowerNet contractors will work an 11-day fortnight, and will be on site between 7.30am and 7.30pm on the days shaded grey below.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
07 April	08 April	09 April	10 April	11 April	12 April	13 April
14 April	15 April	16 April	17 April	Good Friday 18 April	19 April	20 April
Easter Monday 21 April	Southland Anniversary 22 April	23 April	24 April	ANZAC Day 25 April	26 April	27 April
28 April	29 April	30 April	01 May	02 May	03 May	04 May
05 May	06 May	07 May	08 May	09 May	10 May	11 May
12 May	13 May	14 May	15 May	16 May	17 May	18 May
19 May	20 May	21 May	22 May	23 May	24 May	25 May
26 May	27 May	28 May	29 May	30 May	31 May	01 June
02 June	03 June	04 June	05 June	06 June	07 June	08 June

Below is a summary of what you can expect during this time:

- **Access:** When we are working in your immediate area, the roads will be closed to general traffic.
 - We will make every effort to maintain access to your property during works, however there may be some exceptions to this. PowerNet staff will visit you to explain when access to your driveway may be restricted, and how we might be able to support you during this time.
 - **In an emergency, dial 111.** Emergency vehicles will always have access. Work will stop immediately, and emergency vehicles will be escorted through the work sites. PowerNet staff are trained in first aid and the use of a defibrillator (AED). Our site vehicles are equipped with AEDs. In the event of an emergency, after you have dialled 111, reach out to one of our staff members for first-response assistance.
- **Activity and Noise:** There will be several trucks and cranes working outside your property, as well as the use of vibrating hammers.

- **Damage to the road surface:** There may be damage to the road surface due to the large machinery we are using for these works. Please note, we will ensure the surface is restored at the completion of the Awarua Network Project.
- **Power Outages:**
 - Each evening, there will be a brief outage to properties in the relevant area where machinery has been operating, so that we can reconnect your home to the network after being on a generator for the day. This outage is likely to last less than 30 seconds, and you may not even notice the disruption.
 - These brief outages are **not** listed on PowerNet's website, however any planned outages which are likely to last longer than this will be included on our website, and your retailer will notify you, too.
- **Updates:** A PowerNet team member will visit residents in direct proximity to the work site before work starts. Our team member will give you their contact details so they can provide regular updates about progress and answer any questions or concerns you may have.

We understand this work will cause inconvenience, and we appreciate your patience and cooperation as we complete this critical network upgrade.

If you have any questions or specific concerns, you can contact us via email at awarualine@powernet.co.nz, or by contacting PowerNet Community and Project Liaison Manager Troy Kelly on 027 233 6016

A copy of this letter has been delivered to every letter box in the affected areas, and to businesses we have identified which have special access requirements along the roads affected by these works.

Please share this information with others who may be affected.

If you are not the property owner, please encourage them to sign up for our updates at awarualine@powernet.co.nz.

For more information about the Awarua Network Project, please visit www.powernet.co.nz/current-projects.

Regards,

The PowerNet Team