



PowerNet Limited

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Dear resident,

Update on the Awarua Network Project - Minor Adjustment to Pole Placement

We're getting in touch with a brief update on Awarua Network Project as we prepare to begin construction in your area.

As part of final design checks, a minor aerial trespass issue was identified along a short section of the proposed line on Mill Road South, which has not yet been constructed. In this area, part of the original design would have slightly overhung neighbouring properties. We're disappointed this has occurred, particularly given earlier reassurances and we apologise for the oversight.

We have worked closely with our line designers to confirm a safe and practical solution. To address the issue, 10 poles will shift slightly (between 20cm and 70cm) towards the road, while six poles will move slightly further away (between 10cm and 50cm). The alignment of the line remains unchanged, with only minor side-to-side adjustments within the road corridor.

An independent road safety assessment has been conducted and these changes do not affect the overall safety of the road. Only one new pole – pole 132 - will be within 3 metres of the edge of the road, and a guardrail will be installed around this pole as recommended.

Construction will begin on Monday and there will be road closures and traffic management as previously communicated, along with construction vehicles and noise while works are undertaken.

We remain on track to complete the work within the timeframes previously communicated. Crews have already been progressing work in nearby areas, including Motu Rimu Road, helping to keep the wider project moving and reduce future disruption.

We'll continue to keep you updated as work progresses and remain focused on minimising any inconvenience along the way.

If you have any questions or specific concerns, you can contact us via email at awarualine@powernet.co.nz, or by contacting PowerNet Community and Project Liaison Manager Troy Kelly on 027 233 6016

Regards

The PowerNet Team

Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 2111899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited www.udl.co.nz