



PowerNet Limited

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30 April 2025

AWARUA NETWORK PROJECT

Notice of Planned Power Outage – Tuesday 13 May

Dear customer,

We're writing to inform you about a planned power outage in your area as part of the Awarua Network Project. This work is part of the pre-construction of a new 66kV electricity distribution line and will help us reduce the number and duration of future outages during construction.

Power Outage Details

- **Date:** Tuesday 13 May
- **Time:** 9.00am – 4.00pm
- **Location:** All properties between 47 and 167 East Road and 13 Mill Road North.

This planned outage will allow the PowerNet team to carry out essential preparation work. Completing this work in advance helps reduce the likelihood and duration of future outages and ensures we can safely supply generation to your property as needed.

In the lead-up to the outage, our team will be on-site during the week prior to carry out minor preparation works.

Power Supply – What to Expect During the Outage

During the outage, there will be no electricity supply to your property. We recommend taking a few steps to prepare:

- Charge phones and other essential devices in advance.
- Minimise how often fridges or freezers are opened.
- Make plans for children or pets who may be affected by the power cut.
- Prepare hot water or meals in advance if needed.

Please treat all electrical equipment and lines as live at all times, even during the outage.

Traffic Management

Traffic management will be in place on East Road on the day of the outage. While two-way access will be maintained, there will be speed restrictions and a lane shift to ensure everyone's safety.

Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 2111899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited www.udl.co.nz

Need More Information?

If you have any questions or specific concerns, you can contact us via email at awarualine@powernet.co.nz, or by contacting PowerNet Community and Project Liaison Manager Troy Kelly on 027 233 6016

To learn more about the Awarua Network Project, visit: www.powernet.co.nz/current-projects

Thank you for your understanding and cooperation as we carry out this important work.

Regards

The PowerNet Team