

PowerNet Limited

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11 July 2025

AWARUA NETWORK PROJECT Notice of Construction Works – Mill Road South

Dear customer,

We're getting in touch to let you know that construction work for the Awarua Network Project will be continuing in your area from Tuesday 15 July 2025 for approximately two weeks.

What's happening?

We will be removing as many of the old poles as possible in preparation for stringing the new powerlines.

What to expect

- Access: Traffic management will be in place. Road closures aren't expected, although some sections of the road will be down to one lane at times. Access to your property will be available.
- Safety and emergency access: In an emergency, dial 111 emergency services will always have access. Our team is trained in first aid, and vehicles are equipped with AEDs.
- **Noise and activity:** There will be construction vehicles and cranes operating during the day. Please take care when entering or exiting your property.
- Work hours: Crews will work an 11-day fortnight, between 7.30am and 7.30pm on scheduled workdays.
- Power outages: Brief outages (under 30 seconds) will occur between 7.00-8.00am and 4.30-5.30pm each day in areas where machinery is operating, to safely switch properties between generator supply and the network

We appreciate your patience and support as we deliver this important upgrade to the electricity network. If you have any questions or specific concerns, you can contact us via email at awarualine@powernet.co.nz, or by contacting a PowerNet team member on 027 233 6016

For more information about the Awarua Network Project, please visit <u>www.powernet.co.nz/current-projects</u>.

Regards,

The PowerNet Team

Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 2111899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited www.udl.co.nz

