



PowerNet Limited

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14 July 2025

**AWARUA NETWORK PROJECT
Notice of Power Outage**

Dear customer,

We're getting in touch to let you know that there will be a planned power outage affecting your property on:

Monday, 21 July 2025, from 9:30am to 2:30pm.

This outage is necessary so our team can safely carry out work that can't be completed while the network is live or operating under generation. We apologise for any inconvenience this may cause and appreciate your understanding.

This work is part of the Awarua Network Project and involves removal of existing network equipment to make way for the new line build, as well as installation of an underground cable near the back of the Invercargill Racecourse off Findlay Road.

Please remember to treat all power lines as live at all times, as power may be restored earlier than the scheduled time once the work is complete.

Property access

While this work is completed there will be traffic management in place on Findlay Road and Bethunes Lane. Residents in this area will continue to have access to their properties, although there may be a short period (of approximately 10 minutes) that access is unavailable.

We appreciate your patience and support as we deliver this important upgrade to the electricity network. If you have any questions or specific concerns, you can contact us via email at awarualine@powernet.co.nz, or by contacting a PowerNet team member on **027 233 6016**.

For more information about the Awarua Network Project, please visit www.powernet.co.nz/current-projects.

Regards,

The PowerNet Team

Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 2111899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited www.udl.co.nz