



PowerNet Limited

251 Racecourse Road, PO Box 1642,  
Invercargill 9840, New Zealand

P: 03 211 1899

E: [awarualine@powernet.co.nz](mailto:awarualine@powernet.co.nz)

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## **AWARUA NETWORK PROJECT**

### **Notice of Construction Works – East Road**

Dear customer,

We're getting in touch to let you know further work for the Awarua Network Project will be taking place on East Road on Friday 15 August.

### **What's happening?**

We will be standing the final strain pole and this will result in a lane closure along East Road.

### **Power outage**

There will be a power outage on **Friday 15 August between 9am and 1.30pm**. This outage is necessary so our team can safely carry out work that can't be completed while the network is live or operating under generation. We apologise for any inconvenience this may cause and appreciate your understanding.

Please remember to treat all power lines as live at all times, as power may be restored earlier than the scheduled time once the work is complete.

### **What to expect**

- **Access:** There will be a lane closure on East Road and some delays between 8.30am and 2.30pm. Access to your property will be maintained at all times.
- **Safety and emergency access:** In an emergency, dial 111 – emergency services will always have access. Our team is trained in first aid, and vehicles are equipped with AEDs.
- **Noise and activity:** There will be construction vehicles and cranes operating during the day. Please take care when entering or exiting your property.

If you have any questions or specific concerns, you can contact us via email at [awarualine@powernet.co.nz](mailto:awarualine@powernet.co.nz), or by contacting PowerNet Community and Project Liaison Manager Rob Wylie on 027 233 6016.

We appreciate your patience and support as we deliver this important upgrade to the electricity network. For more information about the Awarua Network Project, please visit [www.powernet.co.nz/current-projects](http://www.powernet.co.nz/current-projects).

Regards,

### **The PowerNet Team**

Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 2111899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited [www.udl.co.nz](http://www.udl.co.nz)