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## **AWARUA NETWORK PROJECT Notice of Construction Works – East Road**

Dear customer,

We're getting in touch to let you know about the next steps for the Awarua Network Project. Thank you for your patience so far, we appreciate the work has caused some disruption for you.

### **What's happening?**

Next week we will be completing our final work in East Road. This will involve running a fibre cable (which allows the substations to communicate with the line and helps identify any issues), removing old poles and completing the final swapover to the new transformers.

### **What to expect**

- **Timeframe:** We expect to be working in East Road from **16 March**. We should not need to enter your property and will contact you directly if that is the case.
- **Access:** Traffic management will be in place. There will be lane closures around this work, so please expect short delays and follow all traffic management directions.
- **Power:** To carry out this work, we will need to have power outages. Due to the time restrictions of traffic management on a state highway, we will need to complete this work over two days. Your power may be out from **9.30am until 3.30pm on both Tuesday 17 March and Wednesday 18 March**. Please remember to always treat all power lines as live, as power may be restored earlier than the scheduled time once the work is complete.

Once the work outlined above is finished, this will complete all work on the Awarua Network Project for your area.

We appreciate your patience and support as we deliver this important upgrade to the electricity network. If you have any questions or specific concerns, you can contact us via email at [awarualine@powernet.co.nz](mailto:awarualine@powernet.co.nz), or by contacting a PowerNet team member on 027 233 6016

For more information about the Awarua Network Project, please visit [www.powernet.co.nz/current-projects](http://www.powernet.co.nz/current-projects).

Regards,

**The PowerNet Team**

Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 211 1899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited [www.udl.co.nz](http://www.udl.co.nz)