



PowerNet Limited

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AWARUA NETWORK PROJECT

Dear customer,

We are preparing to complete the final work in the Awarua Line Project in Findlay Road. This involves installing a ring main unit, connecting individual households to the underground network and some preparation work prior to the removal of the old poles.

Power outage

To safely undertake this work, we will need to have a planned power outage. We have scheduled this on **Tuesday 11 August from 8am until 4.30pm**. If there are any unexpected issues, the alternative day is Thursday 13 August from 8am until 4.30pm. Please always treat lines as live as power will be restored without further notice.

You should receive notification from your power retailer (the company you pay your power bill to) if your property is affected by this outage.

Traffic management

For everyone's safety, there will be some traffic management in place while this work is carried out. We expect it will include a lane closure and stop/go on Findlay Road. Access will remain available to everyone but please be prepared for short delays.

Further work

We will complete the connections and removal of the poles in the near future. This will involve some short outages and traffic management, but the work will then be complete.

Thank you for your ongoing patience while we complete this work.

If you have any other questions or specific concerns, please don't hesitate to get in touch via email at awarualine@powernet.co.nz, or by contacting the PowerNet team on 03 211 1899.

Regards

The PowerNet Team

Customer service is important to us at PowerNet. If for any reason, we do not meet your expectations we would like the opportunity to work through a solution with you, please call our office on 03 211 1899. If we are unable to resolve your concern, there is a free and independent resolution service available through Utilities Disputes Limited www.udl.co.nz